

Legal



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For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

Scheduling We strive to accommodate the needs of your pet. Woodward Pet Sitting provides a time interval which visits will occur. If a situation arises, the time interval may be adjusted. Every effort will be made to return to the requested time interval as soon as possible.

Early returns / Last minute changes Woodward Pet Sitting carefully schedules our time to serve you and our other clients. Therefore there are no refunds or credits for early returns or last minute changes to pet care.

Reservations It is best to plan in advance in order to obtain services on the dates you desire. An in-home consultation is required, prior to reservations, for all new clients. Reservations are made to plan sitter availability to clients. Therefore, clients returning home early will be required to pay for the reserved amount of time scheduled.

Payments Payment is due in full at time of reservation. Reservations are not held until payment in full is received by Woodward Pet Sitting.

Service Charges There will be a \$30 service charge for each returned check.

Service Cancellation All cancellations must be within 48 hours of the time of the appointment. With the exception of severe weather, life threatening emergencies, or a death in the family, any cancellations will result in a 50% cancellation penalty of the total amount due.

Unforeseen Pet Circumstances If required, on an emergency basis, Woodward Pet Sitting will purchase pet food, litter, cleaning supplies, or other necessary items than contribute to the health and well-being of your pet during your absence. We will retain a receipt, and the pet owner agrees to be responsible for the reimbursement for these items. In addition, a \$15 trip fee will be applied for each supply trip. Woodward Pet Sitting will endeavor to purchase all anticipated emergency supplies in a single trip.

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Inclement Weather Every effort will be made to drive to your home during inclement weather. The service schedule may be changed, interrupted, or altered due to weather circumstances. If it's not possible to drive safely to your home, you will be notified.

Home Damage / Liability Woodward Pet Sitting is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, Woodward Pet Sitting will attempt to contact you and then your emergency contact before making a subjective decision on how to deal with the problem. All repairs and related fees (including emergency service time and coordination fees) will be paid by the client, or fully reimbursed to Woodward Pet Sitting within 14 days.

Woodward Pet Sitting is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of Woodward Pet Sitting. Woodward Pet Sitting agrees to remain fully insured and bonded. Woodward Pet Sitting accepts no responsibility for security of the premises or loss, if other individuals have access to a client's home, or if the home is not properly secured.

Woodward Pet Sitting is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. Woodward Pet Sitting will re-secure the home to the best of its ability at the end of each visit.

Pet Owner is responsible for pet-proofing house and yard, and the security fences / gates / latches.

Legal Rights to Service Pets Pet Owner must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).

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Pet Ownership The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.

Clean-up Woodward Pet Sitting will clean up after your pets during our normal visits, to the best of our abilities. Please inform us of the designated area for the appropriate cleaning supplies. Woodward Pet Sitting is not responsible for carpet / flooring stains created by your pet(s). We request that you provide plastic bags, towels, cleaning products, paper towels, and trash bags.

Pet Owner

Date: _____

Printed Name: _____

Signature: _____

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